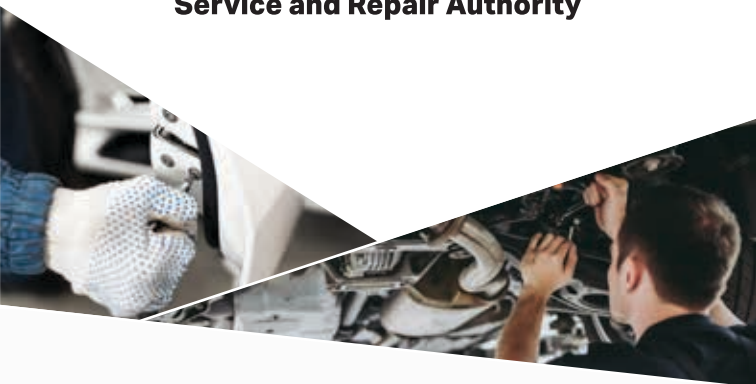




AASRA

**Australian Automotive
Service and Repair Authority**



**Your Gateway to Genuine Service
and Repair information.**

Motor Vehicle Service & Repair Information Sharing Scheme – Explanatory Statement

“The Scheme mandates all service and repair information provided to car dealership networks and manufacturer preferred repairers be made available for Australian repairers and Registered Training Organisations (RTOs) to purchase”.

Who Can Join AASRA?

Individuals employed by Australian repairer or Registered Training Organisation (RTO). The business does not join.

Examples: Mechanics, technicians, collision repairers, locksmiths, RTO trainers. DIY repairers cannot join AASRA.

Are there restrictions to what I can access?

Safety - Any high voltage (EV, hybrids) requires an EV Training Certificate equivalent to AURETH101 (AURETH011) or car company training. EV Certificates are lodged with AASRA to assist car companies confirm your account status.

Hydrogen, once available will also require a safety training certificate.

Security – To access key codes, immobiliser codes, radio codes, or any other security information the applicant must be approved for Vehicle Security Professional (VSP) status. This requires additional checks, plus a police certificate every two years.

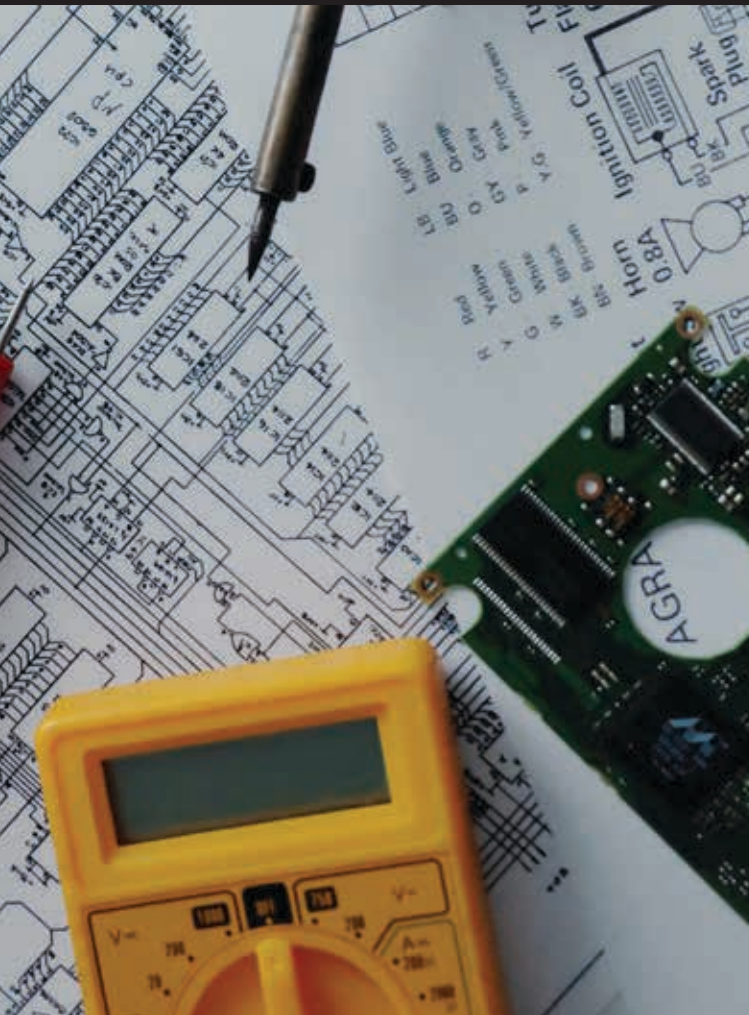
Do I need to join AASRA?

AASRA performs various checks required under the Legislation to ensure only those that comply can access the Scheme. Most car companies use AASRA for this service plus security requests via our software.

On our website (aasra.com.au/automotive websites) brands marked “NPB” can be directly accessed without an AASRA membership.

What does it cost to join AASRA?

Fees are shown on the aasra.com.au/home page. (Technician, EV, Hydrogen, VSP)



How do I Join AASRA?

Visit aasra.com.au,
and follow the “Joining Help” instructions.



How do I navigate AASRA?

Follow the Navigation Help button pdf on our
home page.

TECHNICIAN

Technician, Collision Repairers, Locksmiths* RTO Trainers \$90+ GST per year
(service manuals, repair procedures, TSBs, diagnostics etc.)

Add On Safety

EV-hybrid high voltage \$50+ GST one-off fee. (certificate required)
Hydrogen \$50+ GST one-off fee. (certificate required)

Add On Security*

Vehicle security professional* VSP \$210+ GST per year
(key, immobiliser codes etc.) Police certificate, business insurance required

Prices subject to change without notice, refer to our website for current pricing.

LOG-IN

JOIN

Joining Help

Navigation
Help

What are examples of Scheme Information I can access?

Service Schedules, Service Manuals, Service Bulletins,
Repair Procedures, Wiring Diagrams, Diagnostic Hardware,
Software etc. Key, immobiliser, radio codes require VSP
status.

The Legislation cover vehicles (cars, SUVs, light
commercial) from 1st January 2002 onward.

What does it cost to buy Car Company information?

On the AASRA website (aasra.com.au/automotive
websites) costs are listed per day, month and year.
This generally ranges between \$18 to \$35 per day
depending on the brand.

Pricing must be at Fair Market Value.

Is Everything Available?

Yes, if dealerships have access to it so do Aftermarket
repairers. (Refer: Safety & Security above)

*Note: You will need to Register with each car company, agree to
their terms and conditions, and log-in for future visits.*

What if I can't get the information?

You can raise a Missing Information Report (MIR) on the
AASRA website via your account. AASRA will contact the
car company or its importer to arrange the information.
If there is a dispute, AASRA can arrange mediation or
technical experts to resolve the issue. As the Scheme
Adviser, AASRA works with the ACCC who promote
compliance with the Act and where appropriate, take
enforcement action against businesses and individuals
that breach it.



Visit us at
aasra.com.au
and join today.* *fees apply.



AASRA Contacts:

support@aasra.com.au (8.30am – 8pm EST)

Phone: 1300 222 772 (8.30am – 5pm EST)